

Questions relating to agreements and data protection	IRIS Connect response	Provider response	Provider comments
Does the provider offer an agreement that complies with the Data Protection Act (DPA)?	✓	✓ / ✗	
Does the provider take into account and clearly define the roles of data processors and owners in their agreement?	✓	✓ / ✗	
Is the provider registered with the Information Commissioner's Office as a data processor?	✓	✓ / ✗	
Does the provider ensure all data is stored within the EEA (European Economic Area)?	✓	✓ / ✗	
Questions relating to privacy	IRIS Connect response	Provider response	Provider comments
Does the provider ensure the individual user keeps control of videos and has the right to delete at any time?	✓	✓ / ✗	
Does the provider guarantee videos will not be recorded or shared with any other users without explicit permission?	✓	✓ / ✗	
Questions for cloud-based solutions	IRIS Connect response	Provider response	Provider comments
Does the provider store all data at rest within a world-class data storage environment?	✓	✓ / ✗	
Does the provider provide a robust authentication process to protect access to personal data and / or user accounts?	✓	✓ / ✗	
Does the provider ensure all data transmitted to and from its cloud service is securely encrypted?	✓	✓ / ✗	
Does the provider ensure all requests to delete data are complied with and data is disposed of responsibly and securely?	✓	✓ / ✗	
Does the provider ensure that its security processes and systems are regularly reviewed internally and through independent services?	✓	✓ / ✗	
Does the provider ensure that adequate data recovery and back-up systems are in place?	✓	✓ / ✗	
Does the provider confirm that it has sufficient capacity to ensure a resilient, reliable and accessible service?	✓	✓ / ✗	
Does the provider confirm it is registered with the DFE Cloud services providers with an independent audit and do they have cyber essentials?	✓	✓ / ✗	
Questions for local network-based solutions	IRIS Connect response	Provider response	Provider comments
Is data stored securely and backed-up in case of a disk failure?	NA - IRIS Connect is fully cloud-based	✓ / ✗	
Is the security of hardware regularly reviewed internally and through independent services?		✓ / ✗	
Are passwords stored in a secure database and in an encrypted format?		✓ / ✗	
Has hardware passed rigorous safety testing and does it have a CE mark with supporting documentation?		✓ / ✗	